

# General information

## Financial calendar

Announcement of results	5 June 2003
Annual general meeting	31 July 2003
Ex dividend date	27 August 2003
Record date	29 August 2003
Final dividend payment date	1 October 2003

## Payment of dividends to mandated accounts

Shareholders who do not currently have their dividends paid directly to a bank or building society account and who wish to do so should complete a mandate form obtainable from the registrar. Tax vouchers are sent to the shareholder's registered address under this arrangement unless requested otherwise.

## Annual Report on cassette tape/disk

For the benefit of blind and partially sighted shareholders the text of the annual report 2003 is available on audio cassette tape and disk, free of charge from the shareholder information office. Anyone knowing a shareholder who could benefit from this service is asked to draw it to their attention.

## Analysis of ordinary shareholders at 31 March 2003 by size of account and category

	Number of holders	Number of shares held	% of total shares
1 – 100	4,885	121,661	0.03
101 – 1,000	31,433	15,451,002	3.93
1,001 – 10,000	16,841	35,285,083	8.98
10,001 – 100,000	674	22,029,191	5.61
100,001 – 1,000,000	300	94,956,207	24.16
1,000,001+	66	225,140,173	57.29
	54,199	392,983,317	100.00

	Number of holders	Number of shares held	% of total shares
Individuals	50,108	51,428,033	13.09
Nominee company	3,792	328,304,444	83.54
Insurance company	9	4,705,012	1.20
Pension fund	104	6,843,723	1.74
Other corporate body	186	1,702,105	0.43
	54,199	392,983,317	100.00

## Share price information

The latest Kelda Group plc share price is available at [www.keldagroup.com](http://www.keldagroup.com) Ceefax, Teletext and also on the FT CityLine, telephone 0906 003 5492 (calls charged at 60p per minute).

## Information on gifting your shares

To transfer your shares to another member of your family as a gift, please ask the company's registrar for a gift transfer form. The completed transfer form and relevant share certificate(s) should be returned to the registrar to record the change in ownership.

The company supports a scheme whereby shareholders with small holdings of shares, whose value makes them uneconomic to sell, can donate them to Wateraid. Details can be obtained from the shareholder information office. Further information about Wateraid is available at [www.wateraid.org.uk](http://www.wateraid.org.uk)